

Terms and Conditions

Agreement between Arius Holidays and their user

ariusholidays.com and ariusholidays.in (hereinafter referred to as Arius Holidays) is a domain name operated by Arius Holidays.

This Web site is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of this Web site constitutes your agreement to all such terms, conditions, and notices which are subject to amendment without any notice. By clicking the links on this website, you agree with the Terms of Use and other terms and guidelines found throughout this Web site and abide by them if you choose to use the sites, pages or services to which they apply.

Personal and Non-commercial use limitation

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This Web site may contain links to websites operated by parties other than Arius Holidays. Such links are provided for your convenience only. Arius Holidays does not control such websites, and is not responsible for their content under any circumstances. Arius Holidays's inclusion of links to such web sites does not imply any endorsement of the material on such Web sites or any association with their operators.

Your correspondence or business dealings with or participation in activities such as but not limited to promotions found in or through such websites are solely between you and such parties. You agree that Arius Holidays shall not be responsible or liable for any loss or damage of any sort incurred as a result of any such dealings or as a result of the presence of such links on Arius Holidays website.

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No Unlawful or Prohibited Use

As a condition of your use of this Web site, you warrant to Arius Holidays that you will not use this Web site for any purpose that is unlawful or prohibited by these terms, conditions, and notices.

Online Bookings

Arius Holidays has made this facility available to you as a value-added service. Using this service, you can make your online booking/booking request for booking various services offered by Arius Holidays. Your booking request will be processed for confirmation of prices and availability of services requested by you. Only on confirmation to you about the prices and availability, Arius Holidays will be bound to provide you the requested services subject to you making full payment and complying with the relevant terms and conditions. Any correspondence with you prior to Arius Holidays's aforesaid confirmation will not be treated as any acceptance of your request.

The online booking of the products and services made available through this website is subject to availability and solely at the discretion of Arius Holidays and/or its respective suppliers. Please ensure that all information given by you while booking is correct. For security reasons and to be able to advise you of any developments affecting your travel we need to be able to contact you by telephone and email and to have your correct address on record. If any or all of these contact details are not correctly given by you, we reserve the right to cancel the transaction at your risk and cost.

The right to access and transact on the web site is reserved as is the right to use any particular credit card or payment wallet on the site for payment purposes.

Disclaimer

Liability Exemptions - Visa

Arius Holidays is only responsible for submitting the visa application on behalf of the applicant and cannot be held responsible for the result of the application. It must be noted that the grant or refusal of the visa is at the sole discretion of the Embassy of the respective Country and Arius Holidays is neither involved in the process nor is liable or responsible in any manner whatsoever for any delay in processing or grant or rejection of the visa application of any applicant by the Embassy, and the Embassy reserves the right to ask for further documentation and to refuse the visa application.

The approval of the application is subject to the government of the country to which the visa is applied. Arius Holidays is not responsible for application results which are caused by inaccurate information or from a mistake made by the applicant.

Arius Holidays reserves the right to cancel an applicant's registration and to delete their personal information if he or she: does not meet eligibility requirements and therefore is not considered suitable to complete the online or offline application; gives erroneous or fraudulent personal information or participates in any activity which is unlawful; disregards, changes, deletes or omits any part or section of the required procedure for registration.

Arius Holidays is not liable whatsoever if the applicant's visa is rejected due to circumstances beyond our reasonable control. If the applicant's visa application is denied by the Government of the country to which the visa is applied, he/she accepts that neither the government (through its embassy), nor Arius Holidays is required to provide a reason.

Arius Holidays will not be held responsible for any costs incurred due to a delay in the visa process due to circumstances outside of Arius Holidays control.

Arius Holidays bears no responsibility for costs incurred by an applicant or any secondary applicants while waiting for a visa to be finalised by the immigration authorities. These costs may include but are not limited to cost of flights, rent of accommodation, loss of earnings or any other costs. Arius Holidays is not liable for any costs arising from any action or inaction of any immigration authority, embassy or government body associated with the visa process or indeed for the non-provision of service from any third party associated with the visa process or visa delivery that may result in a visa application or any part in the visa application process being delayed or refused as a result.

An embassy may decide to review an application in the destination country rather than at the local embassy. This decision is at the discretion of the embassy and it is not something that would be known in advance by Arius Holidays. It may take longer than the standard processing time for such applications to be processed and this is outside the control of Arius Holidays.

Arius Holidays will always lodge a visa application in the applicants' best interest and do not have authority to grant a visa of any kind. Arius Holidays cannot guarantee a positive result on a visa application or any assessment or review in arriving at the final result, which is part of the visa process. The final decision to grant or reject the visa application on all applications rests with the relevant embassy or its relevant ministry or its authorized representatives responsible for issuing visa.

Arius Holidays cannot influence: any decision made by an immigration authority; any requests for additional information before finalising a visa; any delay by an immigration authority in the issuance of a visa; or a decision to refuse to grant a visa.

The immigration authority/officer has the sole decision on the term of a visa that they grant. This term may be less than the term expected or requested by the client. Similarly, the immigration authority / officer has the sole decision on the activation date that they place on a granted visa. This date may be prior to the date expected or requested by the client. Arius Holidays is not responsible for the term of any visa issued or the activation date placed on a visa by an immigration authority even. Arius Holidays has no authority or control to change this term/date.

Arius Holidays advises its clients on visa options and applies for visa applications on their behalf in good faith based on immigration information made available directly by immigration and embassy departments at the time of lodgement. In the event where immigration laws and/or regulations have been updated by an immigration department but such updates have not made known to the public at the time of visa lodgement such conflicting information is outside the control of Arius Holidays. Arius Holidays will not be liable for any visa application being refused or any additional costs arising from such a refusal (including travel costs) should situations of outdated information arise.

Arius Holidays will use and rely on information provided by the client in the provision of services to that client. Arius Holidays will not independently verify or assume responsibility for the accuracy or completeness of such information.

It is the client's responsibility to provide Arius Holidays with all required information and documentation concerning an application. This may include but is not limited to documentation from third parties such as partners, family, employers, sponsors, assessment bodies, educational bodies, etc. If the required documentation and information does not meet with the requirements of visa application, Arius Holidays retains the right not to lodge that visa application until it has received all of the required information in order to do so.

If an immigration authority has incorporated a deadline for the submission of documents to an application, these documents must be provided at the earliest possible time but no later than 48 hours prior to the deadline date.

Arius Holidays cannot be held responsible for any expense and/or delay arising from incomplete, false or inaccurate submission of application forms, information provided and/or supporting documentation.

No refund is forthcoming of any fees paid to Arius Holidays where the visa application has been lodged to the Immigration Authorities regardless of the reason for withdrawal.

Arius Holidays will exercise professional diligence in processing visa applications. Nevertheless, liability will not be assumed for any rejections or inaccuracies on visa copies that result from decisions made by embassies or consulates or its authorized representatives, or from incorrect information provided by users. Should an error occur due to Arius Holidays's data entry on embassy or VFS portals, users will be eligible for a refund of the Arius Holidays Service Charge or Fee only. It is crucial that users verify the accuracy of all information submitted to Arius Holidays, as no refunds will be provided for any embassy or appointment fees.

If visa applicant/holder or your customer, in case of a travel agent, decide to overstay without legitimate approvals at a particular destination, in such circumstances, visa applicant/holder shall be liable to bear the penalty charges, disciplinary action, legal proceedings etc. by the Government or other such concerned authorities. Arius Holidays will not bear any responsibility for any such charges or action on visa applicant/holder.